

Web Presence and Reporting 3.1 Release Notes

4/8/2017

Web Presence is an industry leading local seo platform for auto repair shops.

System requirements and dependencies

- Call Analysis bug fixes only apply to shops with AV tracking numbers.

Fixes

- Fixed bug in Call Analysis that caused the name of the Service Advisor selected for each call to be reset when leaving the page after making notes.
- Fixed bug in Call Analysis that caused Service Advisor scores to be calculated over 100%
- Fixed bug causing that prevented Thank You Email v2 from being sent for shops with the product web booster.
- Fixed bug causing Top 5 Makes Serviced to not render in Make-Specific BD

Changes

- Call Analysis enabled for all AV shops with tracking numbers (primarily Super Stock and Top Fuel)

Link to Documentation

- [How to Use Call Analysis Scorecard & The Importance of Call Analytics](#)
- [Make-Specific Business Directory](#)