

### 3.3 Retention Release Notes

5/20/2017

*Product Summary*

#### **Fixes**

- Fixed when no customer source was entered in either AV or POS, the first customer source on the list was being selected incorrectly. The customer's name will flash to indicate source is Unknown.

#### **Changes:**

- Appointments scheduled in the POS will now send appointment confirmation text messages.
- Campaign Manager will be activated for all retention shops
- On Modify Next Service Reminder page, the option to remove the customer from just the next service reminder instead of opting out all from all future service reminders will be available.

#### **Link to Training**

[Customer Sources](#)

[Campaign Manager](#)