3.4 Retention Release Notes

6/23/2017

Product Summary

Fixes

- Fixed issue where Ouch Error occured during set up of State Inspection Reminders
- Fixed issue where custom campaign list contained incorrect customers
- Fixed incorrect search results in campaign manager such as whether the customer was subscribed to email or not
- Fixed issue where timeouts prevents dashboard reports from downloading
- For MaxxTraxx: fixed issue where customer source choices made by the shop in AV would not stick if the default source in MaxxTraxx wasn't mapped in AV. This caused a lot of blinking names on TVP, even after source was selected.
- For Mitchell shops: fixed issue where duplicate tiles created when appt was created in Mitchell without RO or estimate number, and then was updated later to add RO#. Now there will be only 1 tile for the appt.
- Fixed issue in campaign manager where choosing to send at a later date would not display the correct date and would only display todays date regardless of shop's desired send date.
- Fixed issue where emails stats of captured email addresses was incorrect

Changes:

- Differentiate between lost vehicles and lost customers in campaign manager to prevent sending lost customer campaigns to customers who have stopped bringing in 1 vehicle, but are regular customers with other vehicles.
- Remove text about appointment request when shop chooses to not include appointment request link in email campaigns.
- In campaign manager custom campaigns, show feedback to user that the Update List is in progress.

Link to Training

Customer Sources

Campaign Manager